



# Freading eBooks

## General Information

### **Q: What is Freading?**

Freading is a new service that allows you to checkout eBooks using virtual credits or “tokens.” As a Shenandoah County Library cardholder, you will receive 5 such tokens each week, which you can use to download titles of varying “token value.” Tokens may be rolled over from week to week until the end of the fourth week, when all accounts are cleared, and the process begins anew. The beginning of a week is determined by the day/date of your first log-in.

### **Q: How do I access the service?**

Be sure that you have a current Shenandoah Library card in good standing. Navigate to [www.countylib.org/ebooks](http://www.countylib.org/ebooks), and click on the Freading link to access the site. Once you log in with your library card number, you’ll find indicated at the top of the page the number of tokens you’ve spent thus far as well as the number that remain available to you. The numbers superimposed on book titles indicate the number of tokens required to check them out. For specific information on how to checkout and download items, please consult the “Quick Start Guide” for your device, available on the library’s Web site.

### **Q: How long may I keep eBooks checked-out?**

The loan period for Freading eBooks is two weeks.

### **Q: May I renew an eBook checked-out via the Freading service?**

Yes. Once your time period has expired, you may renew a eBook by locating it again on the Freading site. You will see that the token value has changed, and the renewal cost is displayed. You can go to the download link, and downloading it will renew the eBook for two more weeks.

### **Q: May I place items on hold?**

Because the Freading service is token-based, eBooks are always available for checkout. There is no need to place holds.

### **Q: May I download an eBook to more than one device at a time?**

Yes. To learn how, please consult the “Quick Start Guide” for the device(s) in question.

### **Q: What if I run out of tokens?**

If you have run out of tokens, you must wait until the beginning of another week before receiving another allotment.

**If you have questions about the service, or would like a hands-on demonstration, please contact the Shenandoah County Library at 540-984-8200 or [ebooks@countylib.org](mailto:ebooks@countylib.org).**