



Using OverDrive Media Console after Upgrading to iOS 7

If you checkout eBooks and audiobooks on your iPhone or iPad using the OverDrive Media Console app, you may find your items inaccessible after upgrading your device to Apple's newest operating system, iOS 7. Following the advice provided below as you consider upgrading will lessen the possibility of any difficulties arising.

Before upgrading, finish reading or listening to any outstanding items you have checked out. **If you have upgraded your device with items still unfinished**, please call or email the County Library--contact information is provided below--if you experience difficulties in retrieving your items after taking these steps:

- **Delete the OverDrive app from your device** by depressing the icon and holding it until an "X" appears. Tap the "X" to remove the app.
- **Re-download the OverDrive Media Console app** via your device's App Store program. **Please note:** You will need to reauthorize your device using your Adobe ID and password upon first running the new version of the app.

For more information, please contact the County Library via email at ebook@countylib.org or by phone at **540.984.8200**.